

CLIENT TESTIMONIALS:

In the 1980's Revenue Canada began providing most of its clerical employees with pneumatic chairs and crank height adjustable surfaces to accommodate individual physical requirements. It did not take long, however, for us to realize that virtually none of the employees utilized their workstations or chairs properly. Most left the adjustable surfaces at the standard height at which they were installed, even if they were taller or shorter than average and could benefit from the adjustability. Chairs were rarely adjusted correctly in either their height or the positioning of the chair back. We tried videos and pamphlets that explained how and why employees should make adjustments that would accommodate individual needs, with little or no success.

Steven Price and his associates insisted that they knew how to achieve proper chair and workstation utilization and substantial improvements to employee comfort and well-being, through an Employee Training and Education program they had developed. When given the opportunity, they proved to Revenue Canada that their program worked. Attendance at the seminar portion was encouraged, after which even employees who had questioned the need were requesting a visit to their workstation for the one-on-one stage of the process. Changes were made in almost every workstation and afterwards employees would enthusiastically comment on the benefits of having followed the recommendations, including specific chair and surface adjustments.

Mr. Price's Training and Education services were utilized in Revenue Canada Taxation Centres across the country with the assistance of Alain Chalifour where French fluency was required. I would not hesitate to recommend the benefits of their Painless Coaching program to anyone.

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